



Review of Literature

EVALUATION AND USE OF SPECIAL LIBRARY COLLECTION



Mr. Kamble Tanaji Laxman

DRK College of Commerce, Azad Chowk, Kolhapur (Maharashtra)



ABSTRACT

Libraries by and large are viewed as organs through which data is scattered, learning is brought and so forth. They possess an imperative position in instructive foundations, government services and offices, money related establishments, organizations and other particular associations. One method for determining the quality and shortcoming of a library is to assess its accumulation and use. This investigation however assesses the accumulation of two extraordinary libraries in Malaysia and investigates on the view of clients as respect their use of the libraries. The finding demonstrates that, both the two libraries keep present and significant materials. Availability is profoundly articulated in both the two libraries. In

any case, as far as quality materials clients for the most part griped of not having thorough quality materials. Additionally on the adaptability of the library staff, countless clients (74%) whined of not having smooth reaction and relationship anticipated from the library staff of one of the two libraries. Staff preparing is thus prescribed for the library staff with the goal that great connection ship can be delighted in among the two gatherings. More examinations and examinations can be completed to additionally discover the states of unique libraries all around.

KEYWORDS :money related establishments, organizations , libraries.

INTRODUCTION

Libraries are benefit focuses where data is safeguarded, handled and spread to group of clients. Helpful data is dispensed to the demographics in different structures and configurations. (f.e. printed and non-printed materials) The desire of the group of clients or customer bases of the library administrations is generally high. The certainty rested by the clients on these libraries make a large

portion of the clients not endure or withstand disappointments from the libraries. In this way it is applicable for these libraries to battle and guarantee that their gathering is supported and enabled, to have the capacity to deal with both straightforward and complex solicitations from their clients emphatically and extensively. Through this procedure clients wind up fulfilled and their visits to the library end up consistent and held. The curator be that as it may, must be cautious and cognizant not to violate the tenets and directions of the library and the parent body in attempting to fulfill the data needs of the clients. The administrator ought to dependably ask himself; is the library moving towards accomplishing the set down points and goals? Is the gathering extremely important to the destinations of setting the library? Is the library filling the need of its reality? Are the administrations rendered pertinent to the clients needs? Are the library staffs helping the clients in getting to pertinent and great materials? A few times the accumulation might be important and particularly accessible, yet may not fill the need of course. The issue might be at the purpose of conveyance; the library associate may not convey the required materials to the clients properly.

With a specific end goal to decide the degree of use of data assets accessible in the library and their significance to the group of clients, assessment of library gathering ends up fundamental and essential exercise to be embraced. It uncovered the genuine property of a given library. Lancaster (1977) says that, "A library exists as an interface between a specific client populace and the universe of bibliographic assets. The goal of the library is to expand the presentation of the client to the assets. What's more, the library ought to be composed to limit the measure of exertion required to acquire access to required bibliographic materials, and to supply such materials as quickly as time permits when the requirement for them emerges. The adequacy of any library can be assessed regarding how well it fulfills these destinations." Only assessment can bring into the notice of the partners the rate of execution of the current gathering in noting inquiries and helping the clients to at any rate fulfill their prompt data needs. Assessment of the library assets typically incorporate exercises performed in library stocktaking exercise. Utilizing numerous methodologies, assessment practice covers the whole library gathering. The capacity, ability, abundance of the gathering and simple availability to the whole assets of the library, draws in the client's consistent visits and delayed support to the library.

LITERATURE REVIEW

Uncommon libraries by their inclination, their accumulation and administrations must mirror their parent bodies' points and goals. This implies they should dependably prepare to ensure the interests of their supporters through the arrangement of important, subjective data and administrations. Fordharm (2008) says that, "Exceptional library is typically made for the particular motivation behind giving precise and current data to a specific arrangement of benefactors and thusly should contain materials thought to be of value and have the capacity to get to them in now and again requesting conditions." The announcement above, display the fundamental reason for the presence of a perfect extraordinary library. Fundamentally the survival and powerful working of unique library rely upon the idea of arrangement directing the exercises occurring in the library. Gorman and Miller,(1997) remarked that the approach, "Sorts out and controls the procedures of gaining and giving access to materials and data sources, incorporating these in to cognizant accumulations, dealing with their development and upkeep, and settling on choice about safeguarding, withdrawal and cancelation." This announcement plainly demonstrates that, uncommon library can just capacity well if the experts are profoundly include in the arrangement making body of the library.

Accumulation assessment is worried about deciding qualities and shortcomings of a gathering of library materials as far as the level of natural quality, the degree to which that gathering backings and

facilitates the library's missions and objectives, and the estimation of that accumulation to the library's clients and potential clients." From the above proclamation one effortlessly comprehends that assessment of accumulation in a given library is imperative to every; real choice of the library are taken utilizing the consequences of the assessment work out. The assessment practice expected to be of ceaseless process. The universe of learning isn't static; accordingly individuals can change at any given time and this influence individuals' data looking for conduct and the rate of their use of data sources will likewise change. Client point of view assessment is constantly exceptionally enlightening: in light of the fact that clients have distinctive methods for moving toward the library accumulation and all things considered they have a tendency to have diverse encounters. Indeed, even the issues they experienced in their usage of materials may fundamentally be ascribed to their diverse methodologies, understanding and individual contrasts. The consequence of the assessment will extraordinarily help the administrator in evaluating the importance and nature of the accumulation which is secured and composed on the apparent data needs of the customers. The rules for the assessment must be very applicable to the topic, adaptable and simple to deal with clearness and association.

In endeavoring to assess client's observations as respect library accumulation and utilization, another successful strategy is currently set up, which is absolutely in view of client's recognitions. It is Popularly known as, LibQUAL +. Brophy (2006) say that, "On a more constructive note, LibQUAL+ has surely empowered significant correlations with be made between libraries, at any rate at the level of general client fulfillment." In somewhere else he included that, "While to date LibQUAL+ has been to a great extent limited to Academic libraries, Public libraries have been dynamic in evaluating consumer loyalty, and different parts of client encounters, for a long time." Many individuals charged and censured this strategy for the straightforward reason that it is construct absolutely in light of the view of the clients and not the library. Subsequently the strategy is client driven as opposed to library-driven. I have the inclination that they have an extremely powerless contention. This is on account of; appropriate from the commencement of the strategy it has been intended to deal with the client's discernment. What are the bases for contention? Why the reactions? It isn't astonishing if the part of library isn't dealt with not surprisingly; it must be predisposition and tilted towards the view of the clients. The impression of the clients is by all accounts extremely intricate and hard to be completely comprehended. This strategy help evaluators and specialists to have a more composed and complete approach in the investigation of clients points of view. This technique has been utilized as a part of Europe to contemplate client's observations, in various libraries and it yielded a ton of productive outcomes. This strategy could likewise be appropriate in our own particular circumstance independent of the kind of the library.

METHODOLOGY

In the decision of the proper strategy for this exploratory research, overview investigate technique was observed to be exceptionally applicable and along these lines received. The instruments used for the examination are poll and individual talk. An aggregate number of forty two (42) Questionnaire was dispensed to two libraries. Along these lines every library was given twenty One (21) duplicates. In light of the analyst, Twelve (12) duplicates of the poll were come back from the Petronas Petroleum Resources Center (PPRC) library; and all were observed to be helpful. Likewise twenty (20) duplicates were come back from Forestry Research Institute Malaysia (FRIM) library and all were observed to be helpful. Talk was additionally held with the curators of both the two libraries on the issue of gathering and utilization of their libraries assets. The consequence of the investigation was displayed utilizing rates.

DISCUSSIONS

In the issue of assessment of library materials, it is fundamental for the library to make its stand known to the group of clients that, it wholeheartedly bolsters the parent body for the advancement of the association or office. Van House and Childers (1993) said that, " Planning and assessment address both inner and outer needs." They additionally support this point in their examination on the assessment of open library in (1994) that, "Inside, they assist library administration with setting needs, outline projects and benefits, and allot assets. Remotely, the library needs to clarify its central goal ceaselessly and exhibit its incentive to group to legitimize its duty bolster."

SUMMARY OF FINDINGS

Two libraries were reserved for the investigation, they are as per the following:-

1. Petronas Petroleum Resources Center Library.(PPRC)
2. Ranger service Research Institute Library. (FRIM) The two libraries reacted decidedly, and the outline of discoveries is as per the following:-

(1) The discoveries, as it identifies with the size and nature of the gathering of the library, the (FRIM) ranger service library showed that they have 355 volumes of materials. As indicated by the bookkeeper, these materials are for the most part committed to different parts of ranger service looks into. This shows plainly that, the gathering is done in accordance with the destinations of the establishment. Additionally the gathering mirrors the data and research needs of their clients .The materials are applicable, ebb and flow and in similarity with the general necessity of the ranger service establishment. On the client's viewpoints, 95% of the respondents affirmed that they have simple access to the library materials. Additionally relating to money of the materials 52% trusted that the materials are momentum and in this way useful for their inquires about. The same 52% was recorded as their observation on the importance of the materials to their different investigates. Additionally 47% have the observation that the materials housed by the library are of good quality, while 26% was recorded as the degree to which they got consideration and help from the library specialists at whatever point they visit the library. The more prominent number 74% of clients communicated absence of consideration from the staff.

(2) The (PPRC) petronas library couldn't supply the analyst with data concerning the extent of their accumulation. The data got from the custodian's office is that every one of their materials are significant, present and great. The library additionally fits in with the prerequisites of activity as sketched out by the parent association. Their materials are on oil and oil based goods.

However on the clients' availability to the materials, 55% reacted that they have simple access to the materials accessible in the library. On the cash of the materials, 54% affirmed that the materials are flow for their looks into. Additionally 82% saw that the materials are exceptionally significant to their examines and data needs. On the nature of the materials, 45% concurred that the materials are subjective as far as fulfilling their inquiries and data needs that identifies with their activity exhibitions. The clients of this library communicated their sentiments concerning the help they generally got from the library staff. On this issue 54% recognized the staff of the library on the assistance and help they generally get from them.

CONCLUSION

Adequacy of any library can be estimated through assessing the accumulation of that library. This approach uncovered a considerable measure of data concerning the conditions in which the library works. In a google researcher record (2009), it has been accounted for that, "Accumulation assessment

is a proceeding with formal process for efficiently breaking down and depicting the state of a library's gathering and to demonstrate regions requiring change. Assessments are directed to give a few sorts of imperative data to libraries." The degree of utilization of these materials by the clients can likewise be inspected and decided through this strategy.

The two Malaysian extraordinary libraries contemplated, could be said to have been rendering their administrations acceptably. What's more, a more prominent number of the clients are happy with these administrations. The materials found in these libraries are present, applicable and available. The main grumble got is in the zone of nature of the materials and adaptability of the library staff as far as rendering help to the library supporters. A considerable measure should be done to take care of these two issues. However the accompanying suggestions for development of the framework are thusly proposed:-

- (1) On the activity preparing of the library should be set out. All the more particularly on advertising exercises.
- (2) More endeavors should be shown in the arrangement of value materials in the accumulation of these libraries.

REFERENCES

- Brophy, P.2006.Measuring library performance; principles and techniques.London:facet Pulishing,242.
Collection evaluation (2009) available at, <http://library.xu.edu.ph/COLLECTION%2>
- Van House, N.A., and Childers, T.A. (1994) The use of public library roles for effectiveness evaluation. Library and Information Science Research.16, 41-58.
- Van House, N. A., and Childers, T.A. (1993) The public library effectiveness study. Chicago: American Library Association
- Rosemary and John, C. (2008) Acquisitions management and collection development In libraries. Google scholar. Accessed, 20th November,2008.
- Poll,R.2007.Quality measuree for special libraries;World library and information congress: 73rd IFLA general conference and council,19-23rd August,2007, Durban, South Africa. Available at, <http://www.ifla.org/iv/ifla73/index.html>.